

MTAA Super and Tasplan merger FAQ

General FAQs

What is happening and why?

MTAA Super and Tasplan have agreed to merge to secure better retirement outcomes for members of both funds. The combined fund's scale will provide efficiencies that can be passed on to members through improvements to products and services, low fees and strong returns.

The merger also comes as super funds face increased pressure to ensure they have sufficient scale to provide competitive products and services into the future. By merging now, we have chosen to be on the front foot and stay in control of our destiny, and of member outcomes.

By combining our strengths, we are creating a multi-industry fund providing quality, customised service to members and employers across the country.

When will the merger happen?

The two funds are aiming to merge on 1 October 2020.

Is the merger good news?

Yes, it is. The merger will make the new fund more competitive at a national level over the longer-term combining the 'best of breed' in products, services, investments, administration and fees for our members.

Furthermore, the merger will be made under successor fund provisions within the regulations that govern superannuation funds. These regulations allow a super fund to transfer its members to another fund, as long as the Trustees of both funds are agreed that the merger is in members' best interests and that members will, on balance, receive equivalent rights.

Equivalent rights means that as an overall package members' rights and benefits must be at least as good as or better than members' rights currently. It doesn't mean the rights and benefits have to be exactly the same as before. If the merger did not provide equivalent rights, then it would not be possible to merge under the legislation.

This means that, overall, your rights and benefits after the merger must be as good as or better than your current rights and benefits.

What happens now?

Our two funds will now work together to transition to the new fund. We're committed to making the transition to the new fund as smooth as possible for members and employers. While there are some details still to be determined, below is an outline of the major considerations for the fund moving forward. These will be updated as the merger progresses.

What will the merged fund look like?

A merge will create Australia's most dynamic superannuation fund, bringing customised super solutions to all Australians, across all locations and life stages.

Service and advice excellence, digital innovation, low fees and strong returns will drive outstanding retirement outcomes for our members.

The combined scale of the fund would be in the vicinity of \$24 billion, and 335,000 members.

In addition, the new entity will:

- provide award-winning and customised services that actively pursues service excellence, innovation and growth
- have a strong focus on service and advice excellence and providing quality, customised member and employer servicing, both in person through our offices, contact centre and planners and digitally
- use its combined expertise to deliver strong investment performance, balancing returns and risk protection to provide strong risk-adjusted outcomes for members
- maintain a solid presence with offices in Tasmania (three), Sydney, Melbourne, Brisbane, Adelaide and Perth
- achieve a significant capability uplift, placing the fund in a highly competitive position in the industry both now and into the future.

Will there be jobs created in Tasmania?

The insourcing of MTAA Super's administration to the Hobart based administration centre will retain and grow financial services skills and see an increase in employment opportunities in Tasmania.

Who will be the Chair and CEO of the merged fund?

Ms Edwards, who has been Chair of Tasplan since 2011, will stay on as Chair of the new combined board.

On completion of the merger, Leeanne Turner, current CEO of MTAA Super, will assume the CEO role of the new fund to ensure continuity of leadership.

What will the merged fund be called?

A rebranding exercise will be undertaken to determine a new brand for the merged fund.

While the trading name will be new, you can be confident that we're committed to retaining the personal customer service benefits of a smaller fund, while delivering the financial assurance of a larger one.

The trustee of the new fund will remain Motor Trades Association of Australia Superannuation Fund Pty. Limited.

Who will run the merged fund?

Until the merger is complete, the existing MTAA Super and Tasplan boards will continue to meet and maintain their trustee obligations. Some board members from both funds will also be part of a Joint Implementation Committee to oversee the merger process.

Members of the Joint Implementation Committee include:

- Naomi Edwards (Chair) - Tasplan
- Sue Dahn - MTAA Super
- Geoffrey Lowe – MTAA Super
- Roslyn Madsen - Tasplan
- John Mazengarb - Tasplan
- Jessica Munday - Tasplan
- Anne O'Donnell - MTAA Super
- Rhonda O'Donnell - MTAA Super
- Susan Parr – Tasplan
- Peter Savige - MTAA Super
- David Smith - MTAA Super

From 1 October 2020, it is expected that the Joint Implementation Committee will become the trustee board of the new combined fund.

What does successor fund transfer mean?

A successor fund transfer means the transfer of member benefits from one fund (in this case, Tasplan) to another (MTAA Super). The new fund assumes responsibility for the management of member accounts.

Member FAQs

Will the merger affect the great service I'm used to?

No. The combined fund will have a strong focus on service and advice excellence and providing quality, customised member servicing, both in person through our offices, contact centre and planners and digitally.

Member servicing will be provided nationally with offices in Tasmania (three), Sydney, Melbourne, Brisbane, Adelaide and Perth.

In addition, members will have access to advice through full comprehensive, scaled, intra-fund and general advice at our offices, in local communities and workplaces.

How do I get more information?

We'll regularly update the website as the merger plans progress.

In the meantime, if you need more information:

- call us on 1300 362 415
- email us at contact@mtaasuper.com.au

Is MTAA Super taking over Tasplan?

No. MTAA Super and Tasplan are working together to create a multi-industry fund providing services to the combined membership nationally. Combined we will achieve the best of breed in products, services, investments, administration and fees for our members.

Is my account going to be affected?

I'm an MTAA Super member.

As an MTAA Super member, your account balance is made up of contributions (including employer, before-tax and after-tax contributions) plus investment earnings (net of fees). This won't change.

However, we may need to make changes to the investment options available and the insurance you receive through your super.

If there are changes or if you need to do anything, we'll contact you to let you know.

Will my account be secure throughout the merger?

You can rest assured that your retirement savings will remain safe during the transfer and you'll continue to receive investment, product and service excellence throughout the transition.

What happens to my pension?

Until we progress the merger further, we don't know exactly what the new entity's pension accounts will look like. However, you can rest assured you will continue to receive your regular pension payments as usual. If there are changes to your account, we will contact you before they happen to let you know your options.

What will the impact on my fees be?

Until we progress the merger further, we won't know exactly what the new entity's fee structure will look like. However, both MTAA Super and Tasplan have always been committed to keeping fees low.

A combined fund with more members and assets means we will likely be able to offer you better value for money.

Do I need to do anything?

Not as this stage. However, if you do need to do anything, we'll contact you to let you know.

What happens to my insurance?

MTAA Super and Tasplan will be working together to create an insurance offering that meets the needs of the combined membership. To do this we will be working with MetLife who is the current Group Life insurer for both MTAA Super and Tasplan.

If there are any changes to your insurance arrangements, we will let you know.

Will I still be able to make an appointment to see someone face-to-face?

Yes. The combined fund will offer member servicing nationally with offices in Tasmania, Sydney, Melbourne, Brisbane, Adelaide and Perth. In addition, members will have access to the right advice at the right time through full comprehensive, scaled, intra-fund and general advice at our offices, in local communities and workplaces.

Will my investments stay the same?

As we progress the merger, details regarding the investment options available will be communicated to you.

The best of breed approach will ensure that members of the combined fund benefit from strong investment returns, highly competitive fees and products tailored to their circumstances, as well as in-house capabilities and award-winning service provision.

Will you keep me up-to-date?

Yes. We aim to make the transition as smooth as possible. Also, by law, we must tell you if we're going to make changes to your account.

Apart from contacting you directly about your account, we will be posting regular updates about the merger on our website.

Who can I talk to about my super now?

You can contact our friendly MTAA Super team on 1300 362 415 Monday – Friday, 8am-7pm to discuss your super or pension.

What if I want more information on MTAA Super?

You can find more information on MTAA Super at mtaasuper.com.au.

What if I want more information on Tasplan?

You can find more information on Tasplan at tasplan.com.au.

I'm a financial planning client, what does this mean for me?

Your financial planner will be in contact with you about what this may mean for you.